



GE Fanuc  
Automation

## **PRESS RELEASE**

### GE Fanuc Automation Launches CNC Online Parts Store

#### **Tool Provides Customers Additional Resources To Obtain Technical Solutions**

CHARLOTTESVILLE, VA, DECEMBER 14, 2006 GE Fanuc Automation, a unit of GE Industrial, has announced the availability of its new CNC Online Parts Store, a web-based tool that customers can use 24 hours a day to search for parts, check availability of product, pricing information, and place orders. The store is accessible at [www.gefanuc.com/cncstore](http://www.gefanuc.com/cncstore).

The CNC Online Parts Store uses standard "shopping cart" technology allowing users to browse the catalog of available items or search by part number or description for specific items or families of items. Customers can choose to immediately place orders for items they wish to purchase, or park the list of items in a quote file for ordering once approval has been obtained. Quotes may be retrieved and ordered at the originally quoted price for up to 30 days. Quotes may also be retrieved and edited by revising quantities, or removing or adding items.

With the launch of the CNC Online Parts Store, GE Fanuc is unveiling the "CNC Parts Drill Down Tool," which helps customers locate replacement parts when the only part number available is one of the higher-level system parts (which are not sold as replacement parts). In addition, the web-site is capable of suggesting suitable alternatives to a requested part in the event the original is not available because the original part is out of stock or has been discontinued.

"The launch of the CNC Online Parts Store provides tremendous convenience for the customer," said Linda Onnen, Sales Manager for GE Fanuc's CNC business. "It puts information at their fingertips allowing them the flexibility to bypass telephone ordering lines and get what they want, when they want it."

The password-protected store is easy to navigate and allows orders to be placed using either a purchase order or a credit card. The site meets GE's tight security requirements: passwords are known only to the customer, credit card numbers are encrypted, and only the last four digits are displayed, with the remainder of the number masked.

Once an order is placed, the customer will receive a confirmation e-mail from the factory. When it is shipped, another e-mail will provide shipping confirmation and tracking information. Customers can also track shipments via the web site.

GE Fanuc is a worldwide leader in CNC solutions, combining exceptional technologies with expertise and global support. The company helps customers enhance the quality of their products, control costs and reduce waste with innovative control systems and comprehensive productivity solutions.

#### About GE Fanuc Automation

GE Fanuc Automation, a joint venture between GE and FANUC LTD of Japan, delivers automation hardware and software designed to help users reduce costs, increase efficiency and enhance profitability. With solutions and services catering to virtually every industrial segment, GE Fanuc Automation provides a diverse array of capabilities and products, including controllers, embedded systems, advanced software, motion control, CNCs, operator interfaces, industrial computers, and lasers. Headquartered in Charlottesville, VA, GE Fanuc Automation is a part of GE Industrial and combines the diverse global strengths of the GE family with the local presence customers need to design, develop and maintain their automation investments.

For more information, visit [www.gefanuc.com](http://www.gefanuc.com) or contact: GE Fanuc Information Center, P.O. Box 8106, Charlottesville, VA 22906, Phone: (800) GE FANUC (800-433-2682), Fax: 434-978-5205, e-mail: [gefanuc@gefanuc.com](mailto:gefanuc@gefanuc.com).

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