



GE Fanuc Automation, Inc.

2500 Austin Drive  
Charlottesville, VA 22911  
United States

## EXCHANGE PLAN

An exchange plan is offered for out-of-warranty CNC parts. The plan provides an exchange credit for specific parts. To qualify for exchange credit, a part must meet the following exchange plan criteria:

- A GE Fanuc Customer Advocate must approve the exchange credit – after review of current demand and inventory for the item.
- Visibly or electrically damaged parts and parts modified by third parties are not eligible for credit.
- Obsolete or discontinued products are not eligible for credit.
- Other parts not eligible for credit – Linear Motors, DC Motors, Transformers, Consumable Items (such as fuses, batteries, LASER system polarization unit optics, oil, etc.), Cables, Transistor Modules, Encoders/Pulse Coders, Fans, Sheet Metal Parts, Plastic Parts and Components used to repair Drives, Power Supplies, CRT's, PCB's and Motors.
- Only items priced at list over \$500 are eligible for exchange credit.
- In general, only parts for CNC systems currently in production are accepted for exchange credit. GE Fanuc checks the product part number and date code to confirm eligibility.
- Transportation costs for returned parts must be pre-paid.

Exchange credit is issued after the part is received and inspected for compliance. The amount of credit is calculated on the NET PRICE of a new part (refurbished parts purchased qualify for the same amount) and the guideline is as follows:

- AC Motors – 15%
- Printed Circuit Boards, Amplifiers, Power Supplies, CRT's/LCD's and other Electronic Assemblies – 25%